

Other includes general policy complaints, consultations and enquiries

There were 15 total case contacts with the EDHRO in 2020-21 that were dealt with under the Policy on Response and Prevention of Sexual Violence. These case contacts were comprised of 1 complaint, 11 consultations, and 3 enquiries.

There were a total of 30 case contacts with the EDHRO in 2020-21 under the Code

A respondent is an individual and/or department who has had a written complaint made against them or whose information has been brought forward to the EDHRO through a consultation and/or enquiry. Please note that in some cases, the case contact is simply looking for general policy guidance and/or information and in such cases, there is no respondent information. Additionally, in some circumstances, the respondent may not be a member of the Laurentian University community or may be unknown.

The following is a breakdown of respondent information for the Policy and Program on a Respectful Workplace and Learning Environment, the Policy on Response and Prevention of Sexual Violence and the Code of Student Rights and Responsibilities.

Of the 24 complaints made in 2020-21 under the RWLE and 31 brought forward from 2019-20, there were a total of 47 complaints resolved in 2020-21 and 8 brought forward to 2021-22. Of the 47 resolved complaints:

13 complaints were resolved by way of informal resolution using various mediation/ADR techniques;

9 complaints were addressed through a formal resolution process which entailed the appointment of an independent external investigator;

21 complaints were either abandoned or withdrawn ;

4 complaints were not substantiated or not within the EDHRO mandate.

Please note that many of these complaints involved the clarification of information and once the clarification was made, the complaint was either withdrawn, or no further action or follow-up was necessary.

Of the 1 complaint made in 2020-21 under the Policy on Response and Prevention of Sexual Violence and 2 brought forward from 2019-20, there were a total of 2 complaints resolved in 2020-21 and 1 brought forward to 2021-22. Of the resolved complaints, 2 were resolved by way of investigation.

Of the 7 complaints made in 2020-21 under the Code of Student Rights and Responsibilities and 14 brought forward from 2019-20, there were 16 resolved during this period and 5 brought forward to 2021-22. Of the 14 resolved cases:

11 complaints were resolved by way of informal resolution using various mediation/ADR techniques;

1 complaint were either abandoned or withdrawn; and

4 complaints were not substantiated, not within the EDHRO mandate or required no further action.

The EDHRO conducted a number of training, education and awareness activities throughout the 2020-2021 fiscal year. It should be noted that education and training services were delivered remotely due to the COVID 19 pandemic. A number of training sessions were planned and offered by the EDHRO and email communications circulated to various groups and community members. Training sessions were also delivered by request. In light of the ongoing remote working and learning environment necessitated by

the COVID-

"I will always love you. You have no choice": The reality of criminal harassment in Canada/ « Je vais toujours t'aimer. Tu n'as aucun choix. » : le harcèlement criminel au Canada Facilitated by Julie Lalonde: an internationally recognized women's rights advocate and public educator